

Exhibit L

Subject: Re: Follow up

From: Stephanie Wagner <everlatchinglove@gmail.com>

To: Sam G <Sam@goldstandardrelocation.com>

Date Sent: Monday, September 20, 2021 4:12:10 PM GMT-10:00

Date Received: Monday, September 20, 2021 4:12:10 PM GMT-10:00

Sam,

Will you please respond to me on this?! I need to know where my household belongings are! It was your company's responsibility to store them long term that I pre-paid x6 months for! You cannot just stop responding to my emails. I need to know that you can locate my items and they are in safe keepings, as was the agreement. All of my household goods filled an 18-wheeler moving truck. How can you just lose them?!

I need to hear something from you ASAP!

-Stephanie Wagner

Stephanie Wagner, BSN, RN, CLE, IBCLC, RLC

EverLatching Love, Owner/CEO

"For the LOVE of BABIES...AND their Parents!"

www.everlatchinglove.com

Yelp Business Page (For Reviews of my Services! And always happy to have more if you are happy with your home/virtual consultation! Thanks!): EverLatching Love

Instagram: @everlatchinglove

Facebook: EverLatching Love

Pronouns: She/Her/Hers



On Mon, Aug 16, 2021 at 5:33 PM Stephanie Wagner <everlatchinglove@gmail.com> wrote:
Sam,

This is an unacceptable answer! I need to know my household goods are stored and are safe, as was the arrangement. I need you and your team to keep looking and look into every possibility. I refuse to believe my items are lost, and I am appauld at the disorganization and lack of tracing of where each person's items are stored. If you outsource to another company, which was unbeknownst to me, then you are responsible for that company, and especially responsible if that company was irresponsible. I am sorry someone died, but that should not keep you from knowing where my items are. Please get back to me ASAP with an answer and pictures of my household goods in storage!

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Date Sent: Thursday, August 12, 2021 10:19:43 AM GMT-10:00
Date Received: Thursday, August 12, 2021 10:19:53 AM GMT-10:00

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Samuel G

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www.goldstandardrelocation.com
US DOT: 3122941 MC: 88982



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Subject: Re: Follow up
From: Sam G <Sam@goldstandardrelocation.com>
To: Stephanie Wagner <everlatchinglove@gmail.com>
Date Sent: Monday, August 2, 2021 10:11:12 AM GMT-10:00
Date Received: Monday, August 2, 2021 10:11:25 AM GMT-10:00

Hello Stephanie.

I have the foreman going back to their warehouse to see if your belongings are in this warehouse. I am doing what I can from home to make sure that we find the relocation of your belongings.

On Mon, Aug 2, 2021 at 5:23 AM Stephanie Wagner <everlatchinglove@gmail.com> wrote:
Hi Sam,

I am sorry to hear you have Covid, and hope you are not too sick. While you are homebound, is there anyone else from the company who can work on this in the interim? It is really important we receive answers and find out where our household belongings are. Let me know if anyone else can help us out while you are sick?! Very much looking forward to hearing updated information as soon as possible! Thank you.

-Stephanie Wagner

On Wed, Jul 28, 2021, 04:10 Sam G <Sam@goldstandardrelocation.com> wrote:
Hello Stephanie.

I hope you are well today. I am working on getting this update for you. I have been homebound because of a positive covid test. As soon as I get the status of what you are asking I will be reaching out to you. Thank you for your patience.

On Mon, Jul 26, 2021 at 5:26 PM Stephanie Wagner <everlatchinglove@gmail.com> wrote:
Hi Sam!

It's another Monday! I am just wondering if you have heard anything about my household goods in storage yet?! I am really getting concerned about why getting any answers is taking so long?! Should I be concerned about my belongings?! Is there any chance they are missing due to poor management and record keeping of the other company? I really need some answers and to know that my things are secure in storage and can stay that way for the time being! Please get back to me as soon as you know anything! Thank you!

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Subject: Re: Follow up
From: Stephanie Wagner <everlatchinglove@gmail.com>
To: Sam G <Sam@goldstandardrelocation.com>
Date Sent: Sunday, August 1, 2021 11:23:38 PM GMT-10:00
Date Received: Sunday, August 1, 2021 11:23:38 PM GMT-10:00

Hi Sam,

I am sorry to hear you have Covid, and hope you are not too sick. While you are homebound, is there anyone else from the company who can work on this in the interim? It is really important we receive answers and find out where our household belongings are. Let me know if anyone else can help us out while you are sick?! Very much looking forward to hearing updated information as soon as possible! Thank you.

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Subject: Re: Follow up
From: Sam G <Sam@goldstandardrelocation.com>
To: Stephanie Wagner <everlatchinglove@gmail.com>
Date Sent: Wednesday, July 28, 2021 4:10:28 AM GMT-10:00
Date Received: Wednesday, July 28, 2021 4:10:39 AM GMT-10:00

Hello Stephanie.

I hope you are well today. I am working on getting this update for you. I have been homebound because of a positive covid test. As soon as I get the status of what you are asking I will be reaching out to you. Thank you for your patience.

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Subject: Re: Follow up
From: Stephanie Wagner <everlatchinglove@gmail.com>
To: Sam G <Sam@goldstandardrelocation.com>
Date Sent: Monday, July 26, 2021 11:26:44 AM GMT-10:00
Date Received: Monday, July 26, 2021 11:26:44 AM GMT-10:00

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Subject: Re: Follow up

From: Stephanie Wagner <everlatchinglove@gmail.com>

To: Sam G <Sam@goldstandardrelocation.com>

Date Sent: Friday, July 23, 2021 9:58:36 AM GMT-10:00

Date Received: Friday, July 23, 2021 9:58:36 AM GMT-10:00

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Subject: Follow up
From: Sam G <Sam@goldstandardrelocation.com>
To: everlatchinglove@gmail.com
Date Sent: Friday, July 23, 2021 9:32:30 AM GMT-10:00
Date Received: Friday, July 23, 2021 9:32:41 AM GMT-10:00

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